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UNITED STATES COURTS

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MEMORANDUM TO: CLERKS, UNITED STATES BANKRUPTCY COURTS

SUBJECT: Urgent Information on Pay.gov

For the past week, Administrative Office staff have been engaged in discussions with the Department of Treasury regarding its plans to migrate to a new version of Pay.gov. We discovered that future versions of Pay.gov will be certified to run only with Internet Explorer (although versions of other browsers may, in fact, work as well). Unfortunately, the new version of Pay.gov (3.2) is not compatible with the Netscape browser version 4.7.

This issue first came to our attention when the new Pay.gov version was posted for testing. Although in the past few days some adjustments were made to Pay.gov 3.2, late last week we learned that this version still does not work with Netscape 4.7. Initially, the Department of Treasury plan was for the migration to the new version of Pay.gov to occur on July 31, 2005. We urged them to postpone the official release of the new version of Pay.gov so that the courts, the bar, and others could be apprised of the implications. This afternoon they informed us of their decision to postpone implementation of the new release to August 28, 2005. Therefore, you need to alert your filers that, effective August 28, 2005, they must use Internet Explorer for all Pay.gov transactions in CM/ECF.

Attached is a sample notice for this purpose.

Glen K. Palman

Attachment

cc: Chief Judges, United States Bankruptcy Courts

-ATTENTION-

Effective August 28, 2005 - all CM/ECF users making fee payments by Internet credit card through Pay.gov must use Internet Explorer 5.5 or higher as their browser. This is the only browser supported by the most recent version, 3.2, of the Treasury's Pay.gov system, which is scheduled to be deployed on August 28, 2005.

Previous versions of Pay.gov worked with Netscape 4.7. However, recent testing of version 3.2 has confirmed that this will no longer be the situation. Therefore, you are encouraged to acquire and use Internet Explorer 5.5 or higher as soon as possible for all fee payments, if you have not already done so.

Netscape will continue to work with CM/ECF so long as interaction with Pay.gov for fee payments is not necessary.

See www.courtwebsite for additional information or call nnn-nnn-nnnn